



R DOLDER EIS UND BAD AG/ WELLENBAD & MINIGOLF FACILITY RULES

Dear Dolder Bad & Minigolf User

Welcome! We hope that your visit to the bathing and minigolf facilities is relaxing, enjoyable and restorative. In order to ensure that this is possible for all users, at Dolder Eis und Bad also applies some general rules. You are therefore kindly asked to follow any directions issued by our staff or contained in these Facility Rules. Please be considerate to other users and refrain from any conduct that could cause a nuisance for or endanger other users. We wish you a pleasant stay. Please do not hesitate to speak to our staff if you have any questions, requests or suggestions.

1. VALIDITY

These Facility Rules apply on the Dolder Eis und Bad facilities (Wellenbad and minigolf). In purchasing an entry ticket or subscription, or requesting authorisation to use the facility, the user acknowledges these Facility Rules and undertakes to abide by them.

2. ACCESS

An entry fee must be paid by each user in order to access the facilities. The level of the entry fee is indicated in a separate notice. The facilities are to be left 15 minutes prior to closing. The management of Dolder Eis und Bad AG expressly reserves the right to make changes to opening hours and entry fees.

Usage of any bathing and minigolf facilities may be restricted in full or in part due to technical, security, weather-related or organisational reasons.

The Dolder Wellenbad and minigolf expects all guests to display moral behaviour when using the facilities.

In case of non-compliance, usage may be limited or completely prohibited.
There is no entitlement to a refund for any entry fee already paid.

Access to the bathing facility is not permitted for:

- a) persons with open wounds or infectious diseases;
- b) persons under the influence of intoxicating substances
- c) persons accompanied by animals (other than people with guide/assistance dogs);
- d) children under the age of 10 who are not accompanied by a supervising adult who takes full responsibility for the child.

All areas that are marked as private or restricted areas shall not be entered.

3. DIRECTIONS ISSUED BY STAFF

Supervisory staff shall monitor the bathing facilities and are entitled at any time to adopt and apply additional rules concerning usage of the facility based on site conditions. Any such instructions must be complied with in full. Please note that any such instructions will be issued in all instances in the interest of the security and well-being of our guests as well as the orderly operation of the bathing facilities.

4. LIABILITY

Guests are responsible for their own safety when using the bathing facility and minigolf course, including all water basins

Dolder Eis und Bad AG declines any liability for:

- a) losses arising in relation to usage of swimming or diving pools, play equipment or other equipment located within the bathing facility;
- b) losses caused by third parties (theft, damage to property, injury during ball games, etc.);
- c) the loss of property, money or other valuables.

5. REQUIREMENT OF AUTHORISATION

The following activities are only permitted with the express authorisation of the management:

- a) events of any type (incl. political initiatives and the collection of signatures);
- b) the conduct of instructor-led training;
- c) the holding of courses and training;
- d) the distribution and sale of goods or products;
- e) the distribution of fliers and other printed matter.

Any requests must be submitted sufficiently in advance in writing and must be supported by reasons. There is no entitlement to the grant of authorisation. The organiser is responsible for obtaining any further approvals (administrative police).

6. PHOTOGRAPHY AND FILMING

As a general rule, the usage of image or sound recording devices is not permitted. The management may in exceptional cases grant written authorisation for image and sound recording.

7. LOST AND FOUND ITEMS

Lost and found items should be turned in to the pool staff or at the ticket office.

We assume no liability for lost or stolen items. We recommend that you keep your valuables in a safe place.

Unclaimed lost and found items become the property of Dolder Eis und Bad AG after a certain period (no later than the start of the next season).

8. CONDUCT

In the interest of general hygiene, all guests are required to shower thoroughly in the dedicated showers before using the swimming areas (incl. paddling pools and non-swimmer pools). Soap and shower gel may only be used within enclosed shower areas.

Bathing clothes must comply with standards of common decency. It is prohibited to wear underwear under swimwear. There are no additional regulations or provisions regarding bathing attire.

In practice, the stay as well as bathing and swimming with naked upper body is allowed for all bathers. The existing regulation on bathing attire is thus applied regardless of gender.

Pool guests must not cause a nuisance for or endanger fellow pool users or other persons. Games involving balls or the throwing of objects are only permitted in the specially designated play areas. The playing of music on any electronic entertainment devices or musical instruments is prohibited.

It is only permitted to consume picnics, comprising food and/or drinks brought on to the premises, on the sunbathing lawn. Picnic and food and beverages of any kind are prohibited in the whole restaurant-area including the BBQ-area, as well as in and around the pools.

Exceptions: Sports drinks, as well as baby and children's food.

It is prohibited to have food and beverages delivered by third-party providers.

Guests are requested to dispose of any trash in the designated bins. Entering the premises with any kind of portable grills and the usage of portable grills or similar is prohibited. The usage of glassware in and around the pools, as well as the sunbathing lawn is prohibited.

Smokers are requested to use the ashtrays provided. The use of hookahs is generally not permitted

9. SAFETY RULES

For security reasons, non-swimmers are not permitted to access swimming areas. Supervisory staff may grant exceptions for children under the age of 10 who are accompanied by a supervising adult who takes full responsibility for the child.

It is not permitted to use inflatable mattresses, inflatable dinghies and other similar items in the pool area. Diving using breathing apparatuses is only permitted with the written approval of the management of der Dolder Eis und Bad AG.

Children under the age of 10 may only use equipment if they are accompanied by a supervising adult who takes full responsibility for the child.

10. PRAISE AND CRITICISM

Dolder Eis und Bad AG is pleased to receive any proposed improvements and suggestions at the following address: Dolder Eis & Bad AG, Adlisbergstrasse 36, 8044 Zurich, e-mail: info@doldeisundbad.ch

11. ENTRY INTO FORCE

These rules enter into force on 1 July 2026

12. SANCTIONS

Any person who acts in breach of any individual terms of these Rules or the instructions of pool or restaurant staff may be instructed to leave the bathing and mingolf facilities, banned from the bathing and minigolf facilities, or subjected to a fine. Any loss arising for Dolder Eis und Bad AG must be compensated in full. Individual measures may be cumulated with one another. Instructions may be issued by supervisory staff, whilst a general ban from the facility may only be imposed by the management of Dolder Eis und Bad AG.

Staff may receive assistance from the police in order to enforce these Rules and any operational instructions.

In the event of the wilful soiling of the facilities, in addition to charging for any losses, the management may impose a reasonable charge on the person responsible irrespective of any losses actually arising.

Any previously issued season or annual pass will be blocked promptly in the event that a partial or blanket ban is imposed. There is no entitlement to the reimbursement of any subscription that can no longer be used. Similarly, any rental charge for cabins or lockers will not as a general rule be reimbursed.

Dolder Eis & Bad AG, July 2026